

**Minutes of the Falkland Surgery Patient Participation Group Committee meeting held
on Monday, 14th April, 2025**

Present: Peter Davies (Vice Chairman & Secretary)
Bettine Bly (Treasurer)
Mark Betkowski (Practice Manager)
Terry Harrison

Apologies:
Adrian Barker
John Curtis
Lisa Bird
Bob Hills
Lorna Berry

	Action
1. <u>Minutes of the last meeting and matters arising</u> The minutes of the meeting held on 16th September, 2024 were agreed as a correct record. PLD reported that there has been no further progress on the presentation to schools.	
2. <u>Financial Report</u> BB reported that the current bank balance is £781.45. The name of the PPG has to be changed slightly with the Charity Commission, PD proposed this be done and TH seconded the motion. A more detailed report from BB can be found in Appendix A	
3. <u>Patient Feedback</u> MB reported that patient satisfaction continues to be at a very acceptable level.	
4. <u>Falkland Community Directory</u> Unfortunately Lorna was unable to attend the meeting due to work commitments, this item will be rescheduled.	

5. <u>Surgery Update</u> BB commented that it seems to be very difficult to get an appointment with a nurse for a non-urgent routine matter, MB advised that the nursing staff are under severe pressure due to the very high level of diabetes and other long-term ailments cases needing treatment.	
6. <u>Open Evening</u> MB advised that Monday evenings are not the best for the availability of medical staff to give presentations, it was therefore agreed to change the day for the Open Evening (and for future evening events) to a Wednesday. Therefore the next OE will now be on 18th June. MB will arrange for someone to speak on the topic of" Diabetes and Healthy Eating".	
7. <u>NAPP</u> In AB's absence there was no report.	
8. <u>Newsletter</u> PD will contact JC to establish whether or not he has time to produce a newsletter prior to the OE. 9. <u>Healthwatch</u> Nothing to report 10. <u>AOB</u> BB requested assistance and some tombola prizes for the forthcoming Wash Common Community Festival on 27th September. PD and TH agreed to try to rustle up some prizes. PD asked MB if any help was required for stewarding at the next Covid vaccination session, MB advised that this would not be necessary. 11. <u>Dates of Future Meetings</u> Provisional dates for future meetings are 14th April, 18th June, 17th September and the AGM on 22nd October	PD PD/TH